

# TWIN TOWNS CLUBS & RESORTS MEMBERSHIP

## SUMMARY OF MEMBERSHIP

**FULL MEMBERSHIP (\$10/one year and \$25/three years) provides the following benefits:**

### EARNING MEMBERS ADVANTAGE POINTS

- Members earn Members Advantage Points on purchases they make at the Club
- Points accrue on cash, EFTPOS and credit card purchases only (not available when paying by voucher or other promotional means)
- Points can be redeemed for food, beverage, entertainment, membership or gift cards
- Receive Members Advantage points when you present your card when making a purchase at Bars and Restaurants.
- 5 points are earned for every dollar spent on on-premise food and beverage (excludes takeaway beverages)
- Points can be spent at a rate of 1 point = 1 cent
- Purchases of food and beverage can be made using part payment of points and remainder by other payment methods
- Gift Cards can be purchased using points; a minimum \$50 in points is required for the purchase of a Gift Card. Gift Cards include EFTPOS, Visa, Woolworths, Coles Digital, and other retailers
- For the month of December annually, members can purchase Twin Towns Gift Cards with their points on the condition that they purchase using a minimum \$20 points value
- Points expire annually at close of trade on New Year's Eve.

### MEMBER DISCOUNTS

Members receive:

- Discounts on a majority of food & beverage purchases at all Clubs
- Special prices on selected shows
- Discounted rates at The Sebel Twin Towns Resort, Shakespeare Motel (Mackay) and Galaxy Motor Inn (Mackay).

### MONTHLY POINTS BONUS

Members receive \$1 every month in bonus points (must make a purchase each month to qualify).

### BIRTHDAY BONUS

Purchase any food or beverage during your birthday month and receive a \$10 off EVoucher, valid for 30 days.

### GAMING PROMOTIONS

Members are eligible for gaming promotions conducted in the gaming room and at gaming machines. To participate in a gaming promotion, you must insert your card into the gaming machine during play. Details of daily gaming promotions are provided in the gaming rooms.

RX360 is a gaming rewards program that runs continuously and rewards members who reach certain levels of turnover with points or gift cards on a regular frequency. Winners of this promotion are notified by phone and when on premises.

You may choose not to participate in any player reward scheme we operate by not inserting your membership card into a gaming machine if playing.

If you do participate in a gaming reward scheme you are entitled to a player activity statement on request. A player activity statement in accordance with the Regulations will be provided free of charge.

**OTHER BENEFITS:**

- Sign in Guests
- Christmas Bonus Offer
- Join Internal Sporting & Social Clubs
- Access to Member Only Promotions
- Members Transport Service
- Attend and vote at Members Meetings

**TERMS & CONDITIONS OF MEMBERSHIP**

“Members Advantage” is a rewards program administered by Twin Towns Services Club and governed by the terms and conditions set out herein and should be read in conjunction with the publicity materials that describe the program. Membership cards and reward points are personal and are not transferable. All points and rights to the program are automatically extinguished on the termination of membership through non-payment of dues, suspension, death or for any other reason. Wrongful use of card will delete all program privileges. This is an individual reward scheme, group bookings and functions will not be rewarded. Staff members may not accrue or use points.

Points may only be earned by personal shoppers and transactions over the phone or internet will not accrue points. In the event of a technical failure points will not be available and will not be credited at a future time in respect of purchases made during these circumstances. Points cannot be earned in conjunction with the use of vouchers to make a purchase. Points are not earned on purchases made using points. All points will be purged at close of business on 31 December each year. Some outlets within the Twin Towns group are not operated by the Club but by contractors. Contractors may elect at their absolute discretion to award or redeem points in accordance with their own policies. Twin Towns shall not be liable for any act, omission or policy made by contractors. Conditions can be amended at any time at the Club’s discretion. Changes will be posted on the official notice board and be effective immediately. Twin Towns Services Club may, without notice, alter the number of points that can be earned by members, in total, by product or area. Full terms and conditions are available in the Members Portal on our website.

**CLUB KEY MEMBERSHIP is now closed**